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Substitute for form 1449/PTO  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  <i>(Use as many sheets as necessary)</i>				<b>Complete if Known</b>	
				Application Number	09/991,894-Conf. #4186
				Filing Date	November 13, 2001
				First Named Inventor	Scott Lascelles
				Art Unit	3694
				Examiner Name	S. Malhotra
Sheet	1	of	5	Attorney Docket Number	132538-1016

U.S. PATENT DOCUMENTS					
Examiner Initials*	Cite No. <sup>1</sup>	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
	A1*	US-5,699,527	12-16-1997	Davidson	
	A2*	US-4,958,368	09-18-1990	Parker	
	A3*	US-4,860,341	08-22-1989	D'Avello et al.	
	A4*	US-4,868,376	09-19-1989	Lessin et al.	
	A5*	US-4,872,113	10-03-1989	Dinerstein	
	A6*	US-5,221,838	06-22-1993	Gutman et al.	
	A7*	US-5,457,797	10-10-1995	Butterworth et al.	
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	A9*	US-5,576,951	11-19-1996	Lockwood	
	A10*	US-5,604,341	02-18-1997	Grossi et al.	
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	A12*	US-5,703,949	12-30-1997	Rosen	
	A13*	US-4,736,294	04-05-1988	Gill et al.	
	A14*	US-6,301,591	10-09-2001	Katsumata et al.	
	A15*	US-6,505,176	01-07-2003	DeFrancesco, Jr. et al.	
	A16*	US-7,130,828	10-31-2006	Phillips et al.	
	A17*	US-5,481,647	01-02-1996	Brody et al.	
	A18*	US-7,194,436	03-20-2007	Tammaro	
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Examiner Initials*	Cite No. <sup>1</sup>	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages Or Relevant Figures Appear	T <sup>6</sup>
		Country Code <sup>3</sup> -Number <sup>4</sup> -Kind Code <sup>5</sup> (if known)				
	B1	WO-9901826-A2	01-14-1999	Business Evolution Inc		
	B2	WO-9641287-A1	12-19-1996	Citibank Na		

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	A20*	US-20040019558	01-29-2004	McDonald et al.	
	A21*	US-20070072585	03-29-2007	Johnson et al.	
	A22*	US-5,491,817	02-13-1996	Gopal et al.	
	A23*	US-5,659,731	08-19-1997	Gustafson	
	A24*	US-5,734,659	03-31-1998	Mann et al.	
	A25*	US-5,920,847	07-06-1999	Kolling et al.	
	A26*	US-5,966,700	10-12-1999	Gould et al.	
	A27*	US-6,070,798	06-06-2000	Nethery	
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	A34*	US-6,513,018	01-28-2003	Culhane	
	A35*	US-6,598,030	07-22-2003	Siegel et al.	
	A36*	US-6,625,645	09-23-2003	Van Horne et al.	
	A37*	US-6,785,661	08-31-2004	Mandler et al.	
	A38*	US-6,937,990	08-30-2005	Walker et al.	

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	A40*	US-7,251,624	07-31-2007	Lee et al.	
	A41*	US-3,982,103	09-21-1976	Goldman	
	A42*	US-4,774,664	09-27-1988	Campbell et al.	
	A43*	US-5,274,547	12-28-1993	Zoffel et al.	
	A44*	US-5,732,400	03-24-1998	Mandler et al.	
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	A46*	US-5,878,404	03-02-1999	Stout, Jr. et al.	
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	A49*	US-6,584,467	06-24-2003	Haught et al.	
	A50*	US-6,611,816	08-26-2003	Lebda et al.	
	A51*	US-7,020,631	03-28-2006	Freeman et al.	
	A52*	US-5,285,382	02-08-1994	Muehlberger et al.	
	A53*	US-20020035543	03-21-2002	Shedd et al.	
	A54*	US-20020055906	05-09-2002	Katz et al.	
	A55*	US-20020198808	12-26-2002	Myers	
	A56*	US-20030105725	06-05-2003	Hoffman	
	A57*	US-20060153350	07-13-2006	Felger	

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NON PATENT LITERATURE DOCUMENTS			
Examiner Initials*	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	T <sup>2</sup>
	C1	"Solutions for E-Commerce, Communications, Support and Web/Call Center Integration," Technology Marketing Corporation, copyright March 2000.	
	C2	"Online marketing: A New Cure for Shoppus Interruptus - Brief Article," dated August 2000.	
	C3	Notice of Allowance mailed 02/03/2011, in U.S. Application Serial No. 10/901,715.	
	C4	Non-Final Office Action mailed 08/10/2010, in U.S. Application Serial No. 12/819,712.	
	C5	Response to Non-Final Office Action mailed 08/10/2010, in U.S. Application Serial No. 12/819,712.	
	C6	Defendant's Preliminary Invalidity Contentions (without appendices); NextCard, LLC v. Chase Bank USA, N.A., et al.; Civil Action No. 2:09-cv-394-TJW, in the U.S. District Court for the Eastern District of Texas, Marshall Division, dated December 3, 2010 (31 pages).	

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